

POLQM 2017

Date	Week	Module #	Discussion	Groups	Quiz	Assignment
Jan 11-17 (Michael)	1	Introduction & Module 1	Introductions What should be the essential responsibilities and authorities of a medical laboratory quality manager?	NO		
Jan 18-24 (Michael)	2	Module 1	Present a consensus comment on the three discussion questions.	Yes		
Jan 25-31 (Michael)	3	Module 1	Present a consensus comment on the two discussion questions.	Yes	Yes	
Feb 1-7 (Sheila)	4	Module 2	Laboratory accreditation programs in Canada, US, Europe and other countries.	Yes	Yes	
Feb 8-14 (Sheila)	5	Module 2	Non-conforming event management	Yes		
Feb 15-21 (Sheila)	6	Module 2	Risk management: How would you apply risk assessment principles and practices to ensure a safe work environment for your staff? Perform a Failure Mode and Effect Analysis	Yes		Assignment #1
Feb 22-Mar 7 (Michael)	7-8	Module 3	The costs of poor quality	Yes		Assignment #2A
Mar 8-14 (Michael)	9	Module 3	Quality Partners -Accreditation	Yes		
Mar 15-21 (Michael)	10	Module 3	Quality Partners -Proficiency Testing.	Yes		Assignment #2B
Mar 22-28 (Michael)	11	Module 4	Modern Tools for Culture of Quality Modern communication: with websites, blogs and internet tools	Yes		
Mar 29-Apr 4	12	Module 4	Modern Tools for Culture of Quality YouTube and Newsletters games	Yes		Create a quality crossword (no grade)
Apr 5-11 (Susan)	13	Module 5	Discuss Root Cause Analysis Readings.	NO		
Apr 12-18 (Susan)	14	Module 5	Scenarios.	Yes		Assignment #3

Apr 19-25 (Romina)	15	Module 6	Review the use of lean/Six Sigma in the medical laboratory. Online: Create and post a SIPOC diagram using the module notes and the textbook as aids (group work).	Yes		
Apr 26-May 2 (Romina)	16	Module 6	Define and discuss the implementation of quality management. Leadership Online: Review and document the challenges in implementing a quality management system (group work).	Yes		
May 3-9 (Romina)	17	Module 6	Discuss the practical aspects of implementing quality management. Online: Create and post a flowchart (group work).	Yes		
May 10-16 (Romina)	18	Module 6	Discuss the application of ISO 9004 to the implementation of quality management.			Assignment #4
May 17-23 (Diane)	19A	Module 7	Review and discuss quality indicator characteristics and selection, data collection and interpretation, and error type determination to assist error investigations. Online: All students should work in their small groups to answer questions for this week.	Yes		
May 24-27 (Diane)	19B	Module 7	Online: Post group responses to questions in Case-Based Scenarios A and B. All students are expected to participate in the whole class discussion on the questions from Week 19A during week 19B.	Yes		
May 28-Jun 2 (Diane)	20A	Module 7	Discuss internal and external quality assessment programs, and internal and external audits. Online: All students are expected to participate in their own small groups to answer questions for this week.	Yes		
Jun 3-6 (Diane)	20B	Module 7	Online: Post group responses to questions in Case-Based Scenario C. All students are expected to participate in the whole class discussion on Week 20A questions.	Yes		
Final Week	Exam released June 7, due June 13, 2017					