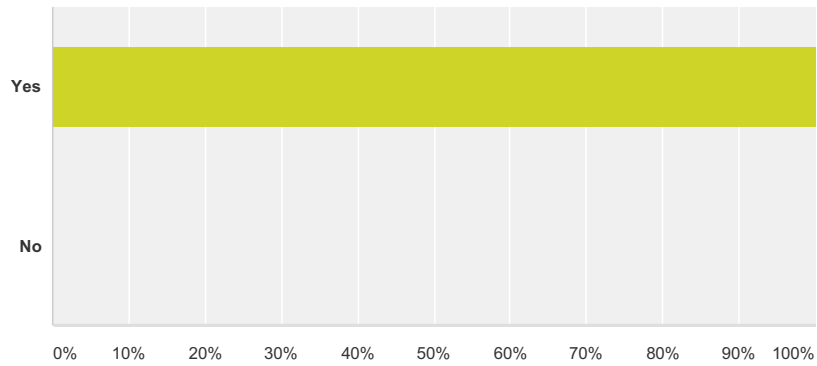


**Q1 Did you find the written objectives written for the course a helpful guide to the content of the course?**

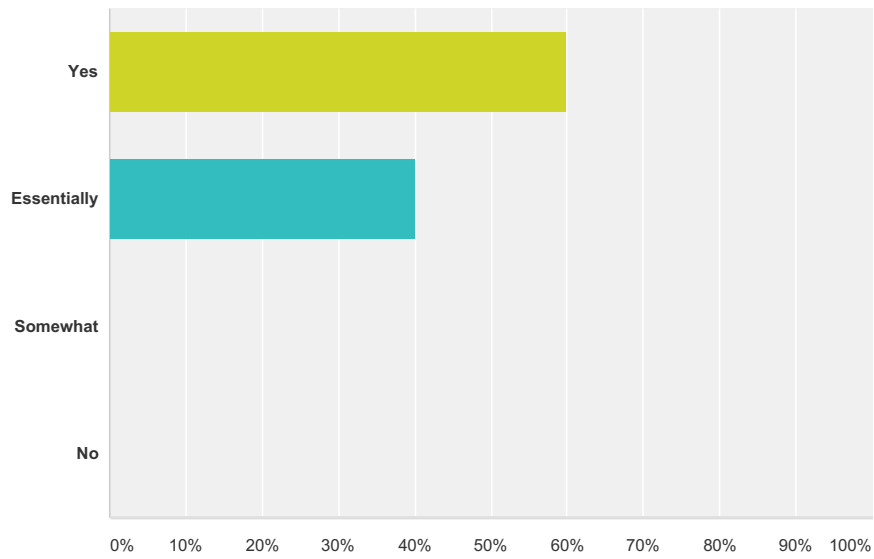
Answered: 15 Skipped: 1



Answer Choices	Responses
Yes	100.00% 15
No	0.00% 0
<b>Total Respondents: 15</b>	

**Q2 In your opinion were the objectives as written were covered overall**

Answered: 15 Skipped: 1

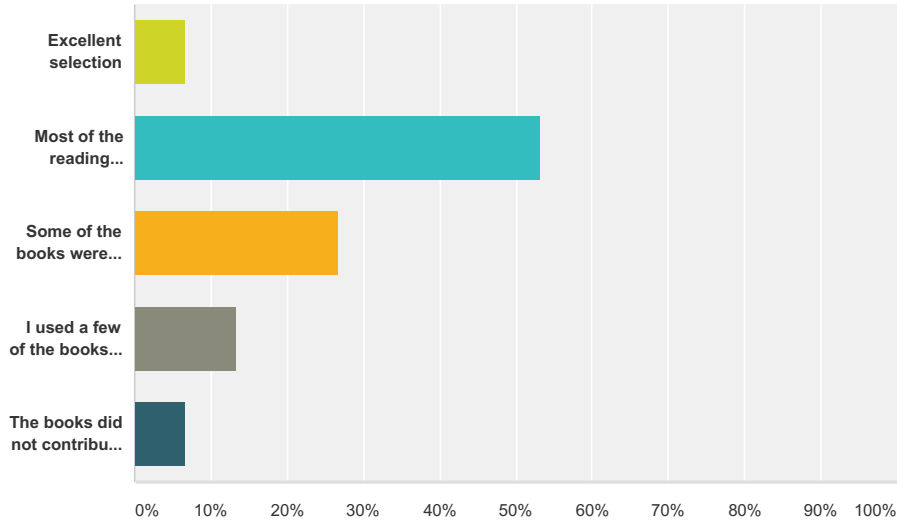


Answer Choices	Responses
Yes	60.00% 9
Essentially	40.00% 6
Somewhat	0.00% 0
No	0.00% 0
<b>Total Respondents: 15</b>	

#	Other (please specify)	Date
	There are no responses.	

**Q3 As a part of the course, we provide a fairly extensive selection of books. Did you find these books to be helpful as you moved from module to module?**

Answered: 15 Skipped: 1



Answer Choices	Responses
Excellent selection	6.67% 1
Most of the reading material was excellent.	53.33% 8
Some of the books were useful, some were not.	26.67% 4
I used a few of the books. Mostly they were not helpful	13.33% 2
The books did not contribute to my learning.	6.67% 1
<b>Total Respondents: 15</b>	

#	Other (please specify)	Date
1	I actually stopped reading the books after the third week. I found CLSI as my key reference throughout the course	6/15/2016 10:24 PM

POLQM 2016 - Overall

**Q4 Were there one or two books that stood out as better than the rest?**

Answered: 12 Skipped: 4

#	Responses	Date
1	Deming was a great read to provide background.	7/5/2016 7:52 AM
2	Root cause mini pocket book	6/19/2016 10:14 PM
3	yes,The deming management method & jurans's quality essentials	6/16/2016 9:11 PM
4	What is Lean Six Sigma, Root Cause analysis pocket guide	6/16/2016 11:01 AM
5	The rca pocketbook	6/15/2016 10:24 PM
6	RCA and FMEA books were very handy for the great material in a concise form	6/15/2016 2:47 PM
7	what is Lean Six Sigma?	6/15/2016 12:44 PM
8	ASQ Pocket Guide to Root Cause Analysis and Quality Without Tears	6/15/2016 12:41 PM
9	quality without tears	6/15/2016 10:54 AM
10	FMEA,Preventive Action Handbook	6/15/2016 10:30 AM
11	Juran's quality essential and What is lean six sigma	6/15/2016 10:13 AM
12	Crosby.	6/15/2016 10:10 AM

POLQM 2016 - Overall

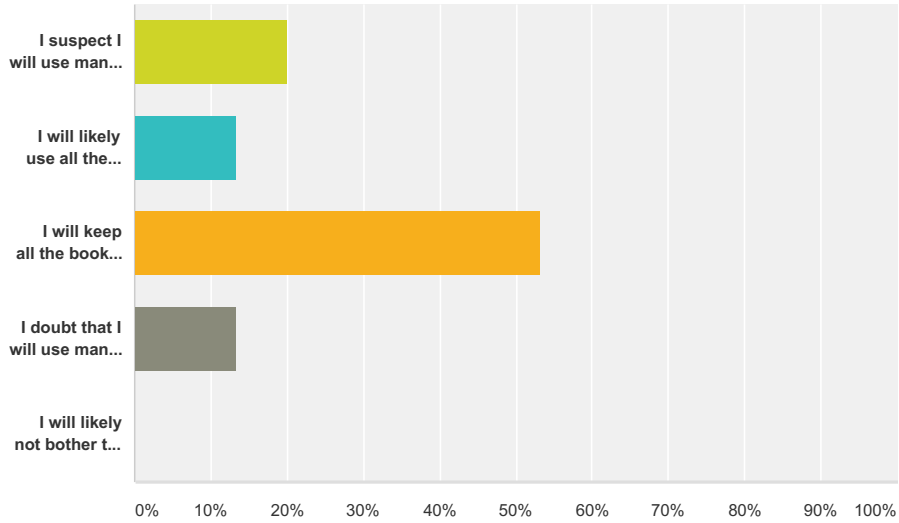
**Q5 Were there one or two books that you found not useful for you during your the course?**

Answered: 12 Skipped: 4

#	Responses	Date
1	I didn't really read the Preventative action handbook	7/5/2016 7:52 AM
2	None	6/19/2016 10:14 PM
3	no	6/16/2016 9:11 PM
4	Juran's Quality Essentials: For Leaders	6/16/2016 11:01 AM
5	FMEA.	6/15/2016 10:24 PM
6	Juran's Quality Essentials	6/15/2016 9:36 PM
7	no	6/15/2016 2:47 PM
8	no	6/15/2016 12:44 PM
9	The Preventive Action Handbook and Juran's Quality Essentials for Leaders	6/15/2016 12:41 PM
10	quality without tears, root cause analysis, fmea	6/15/2016 10:54 AM
11	The deming management method and the preventative action handbook	6/15/2016 10:13 AM
12	Juran Quality Essentials	6/15/2016 10:10 AM

**Q6 In your opinion, do you think the library of books from this course will be helpful to you as you continue your career in Laboratory Quality Management.**

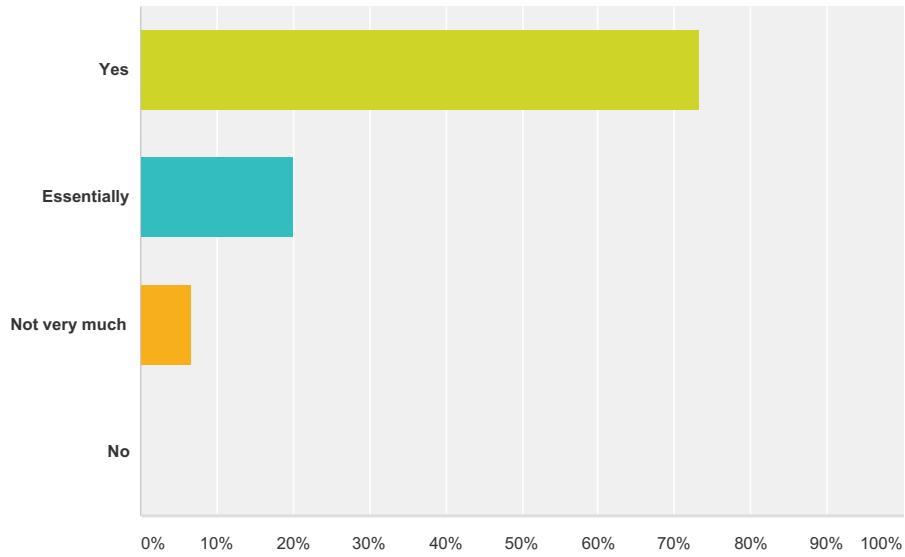
Answered: 15 Skipped: 1



Answer Choices	Responses
I suspect I will use many or all of the books frequently	20.00% 3
I will likely use all the books at sometime.	13.33% 2
I will keep all the books available. I likely will refer to some.	53.33% 8
I doubt that I will use many of these books in the future.	13.33% 2
I will likely not bother to keep any of these books.	0.00% 0
<b>Total Respondents: 15</b>	

### Q7 Did you find the assignments as a helpful part of the learning process?

Answered: 15 Skipped: 1

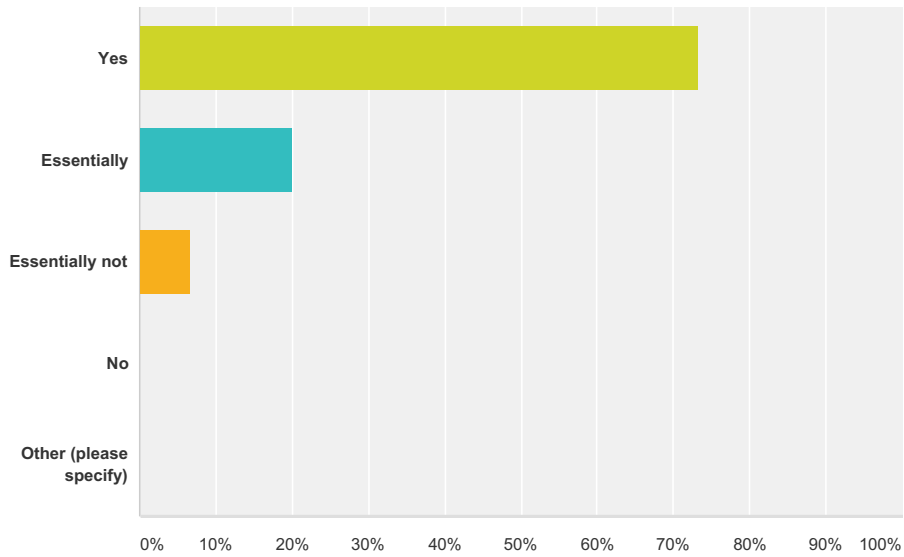


Answer Choices	Responses
Yes	73.33% 11
Essentially	20.00% 3
Not very much	6.67% 1
No	0.00% 0
<b>Total Respondents: 15</b>	

#	Other (please specify)	Date
1	The group work was challenging, and some members definitely did not do their fair share. I would be helpful at the end of the course for the group members to grade each other on participation. I certainly did not appreciate putting so much effort on an assignment, and then have someone parachute in, and ride on the coat tails, contributing very little, but still getting the same mark as everyone else.	6/15/2016 9:36 PM

### Q8 Did you find the tests, quizzes and examinations as helpful to the learning experience?

Answered: 15 Skipped: 1



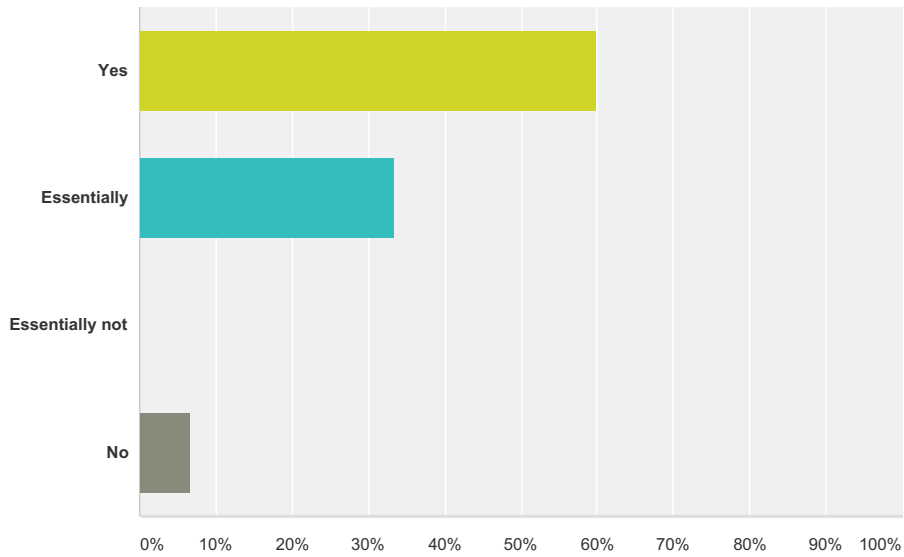
Answer Choices	Responses
Yes	73.33% 11
Essentially	20.00% 3
Essentially not	6.67% 1
No	0.00% 0
Other (please specify)	0.00% 0
<b>Total Respondents: 15</b>	

#	Other (please specify)	Date
	There are no responses.	



### Q9 Did you find that breaking the group down to small groups as helpful to the learning process?

Answered: 15 Skipped: 1

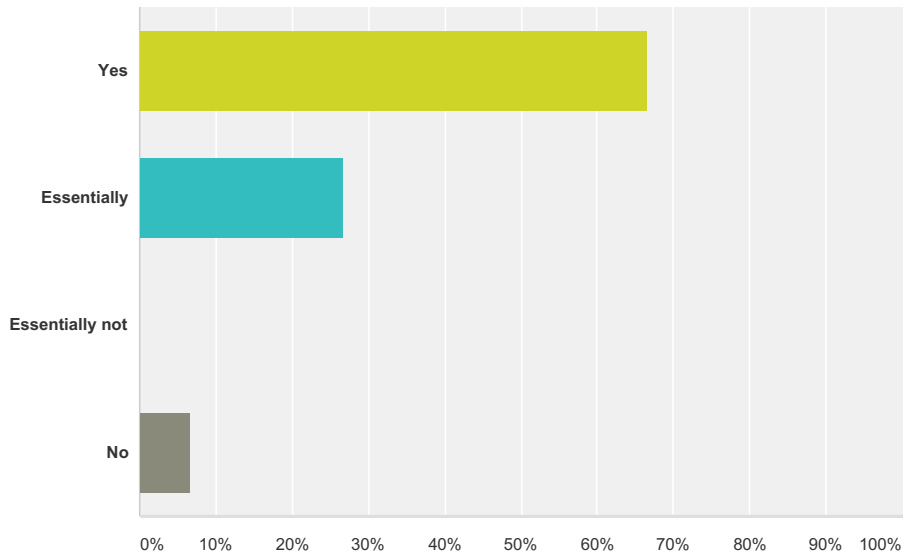


Answer Choices	Responses
Yes	60.00% 9
Essentially	33.33% 5
Essentially not	0.00% 0
No	6.67% 1
<b>Total</b>	<b>15</b>

#	Other (please specify)	Date
1	The group I was assigned to was not very into the course. I got tired of having to write up the group discussions. Furthermore, it would be useful for your international students to have reasonable access to the Internet, as that was one of the reasons one of our group member write none of the group discussion.	6/15/2016 10:24 PM
2	Excellent way to stimulate discussion and to be able to relate to other students on a smaller scale.	6/15/2016 10:10 AM

**Q10 Overall, did you think that the contributions of the faculty and staff helped contribute to the learning process?**

Answered: 15 Skipped: 1

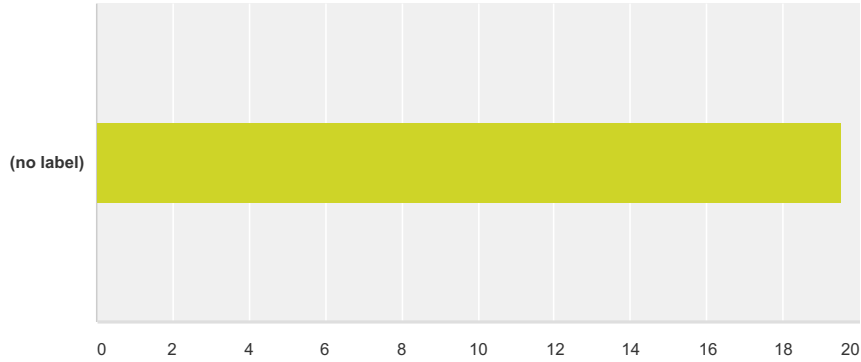


Answer Choices	Responses
Yes	66.67% 10
Essentially	26.67% 4
Essentially not	0.00% 0
No	6.67% 1
<b>Total</b>	<b>15</b>

#	Other (please specify)	Date
1	A lot of my learning was just googling on the Internet, I felt I could have done that rather than pay a large amount in tuition. The learning modules were sparse with material for particular modules. Please take the opportunity to write a section for your modules instead of listing websites.	6/15/2016 10:24 PM

**Q11 Thinking about all the courses and workshops that you have taken for continuing education how would your rate this course? (Click the appropriate button on the sliding scale. Your rating is HIGHER as you move to the RIGHT)**

Answered: 15 Skipped: 1

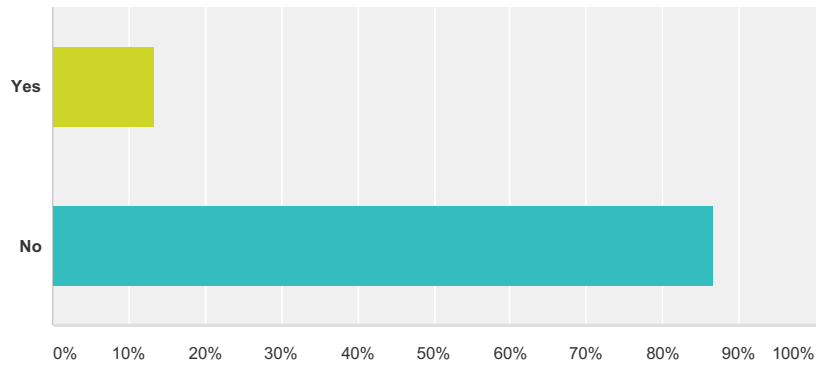


	a-Poor	b	c	d	e	f	g-Acceptable	h	i	j	k	l	m	n-Excellent	Total	Weighted Average
(no label)	0.00% 0	0.00% 0	0.00% 0	0.00% 0	6.67% 1	6.67% 1	20.00% 3	0.00% 0	0.00% 0	0.00% 0	6.67% 1	20.00% 3	13.33% 2	26.67% 4	15	19.53

#	Comments:	Date
1	I feel like the course was very rushed. There were many times when one week was not enough to complete one part of the module, especially when you had to do a lot of reading AND participate in a group discussion AND work full time hours. This did not help me learn as well as I would have liked. I think some of the module parts should be extended to two weeks. This would extend the time frame of the course but we would be able to learn better and not always in a rush. Also, it should be stated at the beginning of the course that it's your option if you want to work in your groups or alone. A lot of times you are not able to work or participate of the group assignment till 4 days after and by then most of the work has been done and you can't contribute much.	6/16/2016 11:01 AM
2	include voice over video lectures	6/15/2016 10:13 AM
3	Inspirational, well thought out and well executed.	6/15/2016 10:10 AM

**Q12 Overall, did you perceive any industry bias in the course towards a specific corporation or product?**

Answered: 15 Skipped: 1



Answer Choices	Responses
Yes	13.33% 2
No	86.67% 13
<b>Total</b>	<b>15</b>

#	If "YES", please specify	Date
1	I felt that ISO and Canadian standards were more the norm than looking at everything globally as options.	6/15/2016 10:30 AM

**Q13 Many thanks for your thoughts and opinions. These will help us shape the course in the future. Please leave any final comments. You will see a summary of the survey results when you complete the survey.**

Answered: 3 Skipped: 13

#	Responses	Date
1	This course provided me with many tools to use everyday in my career. I really enjoyed the course! Another extra was the contacts from all over the world. I would recommend this course to any lab tech looking to further their knowledge in Quality Management.	7/5/2016 7:56 AM
2	It was an honour to learn from Quality leaders	6/16/2016 9:12 PM
3	If group members do not participate, they should not get full marks.	6/15/2016 9:36 PM